



LIMITED WARRANTY AND SERVICE POLICY Health Care Communications Products

RAULAND-BORG CORPORATION

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In Canada: RAULAND-BORG (CANADA), INC. 15 MILLCREEK DRIVE, UNIT 5, MISSISSAUGA, ONTARIO, CANADA L5N 2M2 (905) 851-2225

LIMITED WARRANTY FOR HEALTH CARE COMMUNICATIONS PRODUCTS ONLY

This warranty supersedes any warranty or guarantee which may appear on any printed material packed with any product or any warranty or guarantee previously issued by Rauland-Borg Corporation.

Rauland-Borg Corporation warrants equipment manufactured by it to be free from defects in material and workmanship arising from normal usage for a period of eighteen (18) months from date of shipment thereof by Rauland-Borg.

Rauland-Borg's obligation under this warranty is limited to repairing any such defect and/or replacing any such defective part, provided the unit and or the defective part is returned to us, transportation prepaid, within one year after date of original shipment by Rauland-Borg and is found by our inspection to be defective in materials and workmanship. The obligation of Rauland-Borg Corporation is limited to the above and does not include either the cost or the furnishing of any labor in connection with the repair of any such defect and/or replacement of any such defective part unless accomplished at Rauland-Borg, nor does it include responsibility for any transportation expense.

This warranty is extended only to the original purchaser from Rauland-Borg, is not transferable, and covers only equipment either installed by or

under the direct supervision of a factory-trained and authorized Rauland distributor. This warranty does not extend to any product which has been subject to misuse, neglect, accident, improper repair, damage, or alteration. Accessories not of Rauland-Borg's manufacture used with this equipment are not covered by this warranty.

Rauland-Borg makes no implied warranty of any kind, including, but not limited to implied warranties of fitness and merchantability, with respect to any equipment manufactured by it. The limited warranty made herein shall extend only for a period of (eighteen (18) months) from date of shipment of the applicable equipment by Rauland-Borg.

All material returned to Rauland-Borg Corporation under this warranty must be accompanied with information concerning the nature of the defect, the original date of shipment, original invoice number, and, if a defective component, the model number of the unit from which it was removed.

This warranty is in lieu of all other agreements and warranties, general or special, expressed or implied, and no representative or person is authorized to assume for us any other liability in connection with the sale or use of our products.

SERVICE POLICY

The entire Rauland-Borg organization is interested in the proper maintenance of your equipment for as long as you own it. Our national network of Rauland-Borg distributors is at the service of all purchasers of our products.

Should you have a problem with your equipment, or require any advice or assistance, contact your local Rauland-Borg distributor. If you are not able to locate a local Rauland-Borg distributor, the information or action that you want can be obtained by writing to our Sales Engineering Department, at the address shown above.

No end-user replaceable components are contained within this equipment. Refer servicing to your local Rauland-Borg distributor.

WARNING

Any attempt of self-service of this equipment may result in exposure to electrical shock, or in extensive damage to the equipment and possible voiding of the equipment warranty.