February 2024

Dear Sirs

Avant-IT ("Partner")

LivePerson Netherlands B.V. confirms that the above named Partner is, as of the date of this letter, an authorised reseller of LivePerson's hosted services and related professional services.

Yours faithfully

Frans Koch

Director EMEA Finance & Ops.

Signature: Daryl Carl Ough (Feb 27, 2024 16:29 EDT)

Email: dcarlough@liveperson.com

Title: SVP, Global & Corporate Controller

Company: LivePerson