SOPHOS

LICENSE SCHEDULE

Sophos Order Reference: 01878505
Provisioned Date: 12/24/2024
Distributor Purchase Order Number: PO-N1626

Customer Address	Reseller
Contraloría del Tolima Carrera 3 entre calle #10 y 11 TOLIMA Tolima 57 Colombia	B2B TIC SAS

Please keep this License Schedule for future reference.

Note for new licenses:

Your subscription will start on the date order processing has been completed by Sophos and expire at the end of the purchased term, regardless of when Software is activated and/or Hardware is received by you. The date order processing has been completed should be reflected in the Start Date shown in the Schedule of Product and Services section below. However, please check the licensing screen in your Sophos product to obtain definitive confirmation. If a license key has been provided, you will need to activate your key first to confirm.

Support

The following products are covered by Sophos support services.

Enhanced Support
Switch Support and Services for CS110-48P XGS 136 Xstream Protection

For details of how to access Sophos technical support, please see https://www.sophos.com/support.

Regional phone numbers for Sophos Support services:

Region	Country	Enhanced Support
North America	United States	Toll Free Local: 18338866005 International: 15089707318
	Canada	Toll Free Local: 18338864844 International: 17783272548
Latin America	Argentina	+54 1139891013
	Brazil	+55 2120187392
	Chile	+56 442081599
	Colombia	+57 6017702822
	Mexico	+52 5547747829
	Peru	+51 17096016

Schedule of Products and Services

Here is a list of all the products and services you've purchased. Keep this safe as you may need to refer to it when you contact support or renew a license.

Product	License Number	License ID / Serial Number	Quantity	Start Date	Expiry Date	Term (Months)
Switch Support and Services for CS110-48P (SKU: SV148P12ZZRCAA Old SKU:)	LN1000064752		1	01/15/2025	01/14/2026	12
XGS 136 Xstream Protection (SKU: XS136Z12ZZRCAA Old SKU:)	LN1000064751		1	01/15/2025	01/14/2026	12

* The Start and Expiry dates displayed in the table above may not be correct if the product was provisioned by Sophos on a date later than the order was received. Please check the licensing screen in your Sophos product to see the actual start and expiry dates. If a key has been provided you will need to activate the key first as per the instructions in this license schedule.

Please note, if you have purchased Hardware along with a Software subscription and certain conditions are met, the Software subscription term will have been extended by three (3) months without additional charge. This is reflected in the table above. The extension is a gesture of goodwill to take Hardware delivery times into consideration. Any renewal will fall back to the length of a standard term and will be quoted accordingly.

Terms

General Terms

• Except as otherwise noted in these General Terms, your installation, access and/or use of the software products and/or services listed in this License Schedule are subject to the terms and conditions of the Sophos End User Terms of Use at: https://www.sophos.com/legal/sophos-end-user-terms-of-use, unless Sophos agrees otherwise in writing. All products that are licensed on a perpetual basis are subject to the End User License Agreement at: https://www.sophos.com/legal.

• Your use of the hardware products are subject to the terms and conditions of the Hardware Terms of Use at: https://www.sophos.com/legal

• If you are a Managed Service Provider (MSP), your use of the products and/or services listed in this License Schedule is instead subject to the terms and conditions of the Managed Service Provider Agreement at: https://www.sophos.com/legal unless Sophos agrees otherwise in writing.

• Any professional services listed in this License Schedule are subject to the Sophos Professional Services Terms and Conditions at: https://www.sophos.com/legal unless Sophos agrees otherwise in writing.

• The meters, units and/or applicable usage limits for products and services are specified in the Licensing Guidelines at: https://www.sophos.com/legal/license-entitlement-and-usage-policy.

Export Terms

• These items are subject to the Export Administration Regulations (EAR). Any diversion contrary to these regulations is prohibited.

• These items (commodities, technology, services or software) are controlled by the U.S. government and authorized for export / re-export only to the country of ultimate destination for use by the ultimate consignee or end-user(s) herein identified. They may not be resold, transferred, or otherwise disposed of, to any other country or to any person other than the authorized ultimate consignee or end-user(s), either in their original form or after being incorporated into other items, without first obtaining approval from the U.S. government or as otherwise authorized by U.S. law and regulations.

• If these goods are to be delivered to a country within the European Union: please be advised in accordance with article 11(9) of EU Regulation 2021/821, that these goods are subject to controls. If they are to be exported out of the European Union, the exporter must acquire the relevant export licenses.

• If these goods are to be delivered to a country within the United Kingdom: please be advised in accordance with the Export Control Order of 2008, that these goods are subject to controls. If they are to be exported out of the European Union, the exporter must acquire the relevant export licenses.

• The export control laws and regulations of other countries may apply in addition to those of the United States of America, United Kingdom, the European Union, and/or relevant European Union member states.

• Sophos may suspend certain or all security updates, upgrades, downloads and functionality to or of the products and/or services listed in this document if Sophos believes that the products and/or services are, or may be, located in, provided in, or accessed from certain embargoed and restricted jurisdictions, which may be updated by Sophos from time to time without notice.

• A breach of the export provisions of the relevant agreement governing your access and use of Sophos products and services, as applicable, is considered a cause for termination of that agreement.

• For more information regarding the export of Sophos products and services, please see: https://www.sophos.com/legal/export or contact your Sophos representative.

Export Licenses

Product Description	Country of Origin	Export License Number	Export Classification Number
XGS 136 Xstream Protection	IN	ENC	5D002.c.1
Switch Support and Services for CS110-48P	US	NLR	EAR99