March 31 of 2026

Sirs

Yunex SAS Colombia

Subject: Explanation of Factors Impacting Shipment Dispatch Timeline – Purchase Order PO 450662059

Dear customer

We appreciate your patience and the opportunity to provide clarification regarding the delays affecting the departure and arrival of the full shipment associated with Purchase Order **[PO 450662059]**. Below is a detailed explanation of the external and internal factors that influenced the dispatch schedule during this period.

Operational Impacts from Chinese New Year Holiday Period (Internal/External Factors)

The Chinese New Year (CNY) season, which took place from late January to mid-February 2026, resulted in significant disruptions across the manufacturing and logistics sectors in China. During this time:

- **Most factories, including our production facilities, operated with reduced staffing** or were temporarily closed in accordance with national holidays.
- **Key suppliers and subcontractors paused or scaled down activities**, which directly affected raw material availability and production throughput.
- **Transportation providers—such as trucking services, parcel carriers, and domestic freight handlers—operated with limited capacity**, increasing lead times for moving goods from factories to ports.

These conditions are typical during CNY and create industry-wide slowdowns that extend beyond official holiday dates.

Post-Holiday Logistical Challenges (External Factors)

Following the CNY break, we encountered **additional congestion and backlog** throughout January and the subsequent weeks, due to:

- **Port congestion** caused by accumulated demand and capacity constraints once operations resumed.
- **Extended lead times for vessel bookings**, as carriers struggled to accommodate the post-holiday surge in export volume.
- **Limited freight availability**, which delayed container pick-up, loading, and confirmed sailing schedules.

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- **Congested inland transportation networks**, which slowed cargo movement from our facility to the outbound port.

These circumstances collectively contributed to delays in securing a timely vessel departure for the shipment.

Production Bottlenecks and Raw Material Constraints

In addition to the logistical challenges, we experienced **moderate internal delays related to the supply of raw materials** from upstream vendors who were also impacted by the holiday closures and workforce shortages. The PO quantity change in March 9th 2026 further gave us unexpected shortage out of the original plan. This created temporary production bottlenecks that extended our lead times for finalizing the goods included in this order.

While our team worked to minimize the impact, the ripple effects of supplier disruptions and reduced pre-holiday output affected our production timeline.

Summary of Delay Causes

The delay in the departure and transit of the cargo resulted from a combination of:

- Seasonal slowdowns during the Chinese New Year holiday period
- Reduced workforce availability and factory closures
- Limited transportation capacity and domestic freight restrictions
- Post-holiday port congestion and backlog in vessel bookings
- Raw material supply delays and resulting production bottlenecks
- PO Quantity change (PO450660259 v2)

Together, these extraordinary circumstances had a direct impact on the planned schedule for dispatching the shipment.

We value your understanding and partnership. Please be assured that our teams are taking all necessary steps to avoid further interruptions and to ensure smoother coordination for future orders. Should you require additional documentation or clarification, we are fully available to support you.

Sincerely,

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