EnterpriseDB Subscription Certificate

Congratulations on your software subscription purchase with EnterpriseDB!

This Subscription Certificate certifies your purchase and contains information relevant to your specific purchase.

The information contained in this certificate is important in sustaining an effective relationship between your organization and EDB. Please review it carefully for accuracy and contact us immediately for any necessary corrections.

Account Name: ALCALDIA DE MEDELLIN

Subscription Details:

Product: Enterprise Plan - Warm Standby (uniCores)
Level: Premium 24 x 7 x 365 Support
Duration: 12 Months
Quantity: 28.00
Start Date: 12/18/2020
Expiration Date: 12/17/2021
Contract No.: 00043379
PO #: PO2020-0534

Product: Enterprise Plan (uniCores)
Level: Premium 24 x 7 x 365 Support
Duration: 12 Months
Quantity: 16.00
Start Date: 12/18/2020
Expiration Date: 12/17/2021
Contract No.: 00043380
PO #: PO2020-0534

Partner Accounting Contact:

Name: Marie France Landa Bourlon
Email: mlanda@hoplasoftware.com

Partner Name: Hopla - LATAM

EDB Accounting Contact:

invoicing@enterprisedb.com

Sales Representative:

Name: Robert Curley LATAM
Email: robert.curley.latam@enterprisedb.com

Customer Named Support Contacts:

Your subscription entitles your organization to name specific support individuals who are authorized to access your EDB Customer Portal, submit support cases and utilize a variety of other assets. The

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names/emails you have designated as authorized are listed in the table. **No access credentials are emailed.**
PLEASE REFER TO THE AUTHORIZED USER INSTRUCTIONS BELOW.

Name	Email
Eucario Mejia Jaramillo *	eucario.mejia@medellin.gov.co
* Customer Portal Subscription Administrator	

AUTHORIZED USER INSTRUCTIONS:

Required: Register your email on the EDB website.

- **Already registered** your listed email?...No further action is required and your access is granted. Please test your portal access using the credentials you established when you initially registered on the EDB website. EDB does not generate separate access credentials
- **Need to register your noted email?...** Please register your listed email here to request Support Portal Access

If you have any corrections or questions, please contact an EDB representative immediately.

EDB Postgres Software Keys: UPDATE

Recent versions of EnterpriseDB software no longer require keys. Details concerning specific versions and key requirements are noted below.

- **No longer require software keys:**
  - PEM (EDB Postgres Enterprise Manager) version 7.2.x and forward do not require a key.
  - EFM (EDB Postgres Failover Manager) version 3.0 and forward do not require a key.
  - MMR (EDB Multi-Master Replication) version 6.2 and forward do not require a key.
- If you are using any version earlier than listed above, it will require a key. You may continue to use the key(s) issued at your last renewal.
- Should you have any questions or key replacement requests – please contact EDB Customer Care at customercare@enterprisedb.com

Download Information:EDB software can be accessed via the EDB website. Additional download information can be found in the following documentation.

- **EDB Postgres Downloads**
- **EDB Repository Access**

Sincerely,

EDB Sales Operation Department

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