

Product Grant Letter

Asociación Canal Local de Televisión de Medellín Telemedellín
Cra. 64C No. 72 - 58
0000 BOGOTÁ
COLOMBIA

Grant Number: 18007245-NAI

Dear Asociación Canal Local de Televisión de Medellín Telemedellín,

Thank you for purchasing Trellix/Skyhigh Security product(s) and/or services.

This Grant Letter contains your Grant Number (referenced above) and confirms your right to receive certain products and services from Trellix/Skyhigh Security as referenced in the chart below.

You will need your Grant Number to: (i) download and receive support on products, (ii) access the cloud services and/or (iii) confirm your right to receive certain professional services. This Grant Letter also constitutes full and complete delivery of any software licenses, subscriptions, or cloud services purchased by you.

The Trellix and/or Skyhigh Security-branded products/services identified in this Grant Letter are subject to the following "Terms of Sale" as applicable:

- End User License Agreement: <https://www.trellix.com/about/legal/end-user-license-agreement/>
- Cloud Terms of Service: <https://www.trellix.com/about/legal/cloud-terms-of-service/>
- Professional Service Terms and Conditions:
<https://www.trellix.com/assets/legal/trellix-professional-service-terms-and-conditions.pdf>
- Technical Support and Maintenance Terms and Conditions:
<https://www.trellix.com/assets/legal/technical-support-and-maintenance-terms-and-conditions.pdf>

These and other terms of sale are available at <https://www.trellix.com/en-us/about/legal.html>.

For clarity, prior grant letters/other agreements for former McAfee Enterprise or FireEye-branded products/services do not apply to Trellix and/or Skyhigh Security-branded products/services.

License Key Delivery

- For Network Security Platform IPS Software/Virtual IPS Software, license file(s) will be made available on the download site (<https://www.trellix.com/downloads/my-products/>) and must be imported to a Network Security Manager under a valid support contract.
- For certain other product solution purchases, you will receive a separate license activation communication with instructions on how to activate their product. The Grant Number can be used to access Technical Support.

Support

- Follow this link to login and register for any purchased support: <https://thrive.trellix.com>. Your Grant Number is required to register for support. If you purchased support through an authorized partner, you will receive a follow-up email with support contact information for the applicable support delivered by that partner.

Cloud Services

- If you have purchased Cloud services, then please follow the instructions below to access this service:
 - Click the Cloud service dashboard URL <https://auth.ui.trellix.com/> and use the tenant ID credentials emailed to you to access solutions you purchased.
 - The 'Help Portal' provides information on the cloud products and is available within the dashboard. Follow these steps:
 - o Click your name at the top-right corner
 - o Select 'Help'

Please distribute this important document to the required individuals within your organization. This Grant Number is "private" and should not be shared outside of company/employees who require the information. The download site will validate a downloader's domain of the person who receives this letter.

Sincerely,
Trellix/Skyhigh Security
CC
Reseller: Calderon Cardona Ltda.
Distributor: MPS Mayorista de Colombia S.A.

Letter Status - Final

Product SKU/Description	Quantity / Users	License, Subscription, or Support Term / Support Level	MFG Serial Number / PRODUCT Serial Number (POL) / Proof of Serial Number (POS) (if applicable)	Status
EPESCECE-AA Endpoint Essentials Cloud 1:1TE	155	MAY/15/26 - MAY/14/27		Delivered
EPESCZKM-AA Endpoint Essentials Cloud 1yr TE for SUB	155	MAY/15/26 - MAY/14/27 BUSINESS		Delivered