Alejandro Romero Sierra

Cra. 52 No. 79-216 Apto 401
Telephone: 3554382-3618708
Cellphone: 3112070095
E-Mail: alejors86@hotmail.com
Barranquilla, Colombia

PROFESSIONAL PROFILE

Professional in the field of electronics engineering with advanced English proficiency level and extensive experience in networks and telecommunications, capable of undertaking and set goals with a great level of responsibility. Excellent command of interpersonal relations, proactive and ready to accept changes. Capable of coordination, implementation, and management of multidisciplinary teams in the field of projects with excellent problem-solving skills. Proven ability in the development and implementation of preventive, predictive and corrective maintenance plans aimed at offering high-quality service. Fully capable of developing and carrying out assigned duty with a high level of responsibility, creativity and timeliness.

EDUCATION

Master in Business Administration (MBA)
International University of La Rioja (Universidad Internacional de La Rioja)
Barranquilla, May 2017

Project Management Specialist
North University (Universidad del Norte)
Barranquilla, September 2013

Bachelor of Science in Electronics Engineering
North University (Universidad del Norte)
Barranquilla, September 2009.

High School Graduate.
Sagrado Corazón School
Barranquilla, December 2002

ADDITIONAL SKILLS AND QUALIFICATIONS.

Cisco Certified Network Associate CCNA Modulo 1 – 4.
Technological Institute of Soledad, Atlántico (ITSA)

Barranquilla, 2010-2011.

Heigh Safety Training Course. Promitel.
Barranquilla, 2010.

Continuous Improvement and ISO 9000 standards. Promitel.
Barranquilla, 2010

Metro Ethernet Manager (MEN). Nortel.
Barranquilla, 2009.

DWDM Concepts. Promitel.
Barranquilla, 2009.

Troubleshooting and Problem Management. Promitel.
Barranquilla, 2009.

Advanced MEN concepts. Promitel.
Barranquilla, 2009.

ATM/FR Concepts. Promitel.
Barranquilla, 2009.

Optic Fiber. Promitel.
Barranquilla, 2008.

Basics Concepts in Telecommunications. Promitel.
Barranquilla, 2008.

LANGUAGES

Open English: Online English Course
Barranquilla, February 2014

English Course- Intermediate Level
Berlitz Language Center
Barranquilla, July 2012

Completed 8 Levels of English.
North University Language Institute
Barranquilla, September 2009

OPERATING SYSTEMS KNOWLEDGE

- Microsoft Office
- Microsoft Project

PROFESSIONAL EXPERIENCE

Company **:** Ufinet Latam
Period **:** November 2022 - Current
Position **:** Carrier Relation Leader.
Functions:

- Create and maintain relationships with carriers across United States, Mexico and Caribbean to support true partnerships with trusted carriers.
- Negotiating contracts with service telecommunications provider companies to establish long term relationships that are beneficial to both parties.
- Lead the business escalation process with each telecommunication provider to ensure proper attention is given at appropriate intervals to critical service issues.
- Work with Operations and Business Development on carrier issues as well as new product and client opportunities and manage internal resources to meet carrier and regulatory issues.

Company **:** C&W Networks
Period **:** March 2014 – October 2022
Position **:** Network Readiness Professional.
Functions:

- Coordinate homologation of equipment and solutions required for new projects, validating their correct operation and the compliance of the specifications mentioned by the provider.
- Responsible for stock management and purchasing at a national level in order to stock new facilities and support the regional branches in their different projects.
- Operation Access Networks Level 2 manager in charge of handling any network-related issues guaranteeing proper platform operation with the aim of automating their provisioning processes.

- Prepare, supervise and document pre-registration of every piece of equipment that will enter the LAZUS operating network, thus minimizing any possible future network failure

- Service of equipment reported by the regional branches, carrying out the corresponding documentation and creating a record of the pieces of equipment connecting them to the warranty of reapair processes by the provider if needed.

Company **:** Promitel
Period **:** June 2011 – February 2014
Position **: Senior Installation and Maintenance Specialist**
Functions:

- Coordination and execution of installation processes and developments from active customers. Requesting and programming with QoS maintenance schedules, improvement actions, developments from active, links, among others, that allow network examination upon customers' approval.

- Develop, supervise and document maintenance plans. Carrying out annual maintenance plans of the different components and verifying results and average time spent by the team for activity schedule design.

- Development of an annual availability plan of operations personnel to attend to network emergencies, assigning personnel and analyzing monthly statistics of reports of glitches serviced by the field personnel.

- Carry out administrative duties vouching for the purchase of daily operations tolos, updating the corresponding data bases in case of changes caused by operation.

- Ensure compliance of the metrologic plan overseeing the implementation of preventive maintenance of the measurement equipment assigned to the area in accordance with the established frequency.

- Analyze management and performance indicators of the area evaluating the different so that decisions can be made base on results.

Company : Promigas Telecomunicaciones S.A.
Period : June 2009 – June 2011
Position : **Operations Support Engineer**
Functions:

- Personnel Coordination and resource allotment for the installation of new or existing technology platforms on the Optic Fiber Network in the city of Barranquilla.

- Train, handle, implement processes related to the detection, diagnostic and solution of glitches in the different technology platforms (ATM, ADSL, Ethernet, Metro Ethernet, SDH, TDM, TDMoIP, DWDM) in order to avoid contractual sanctions agreed upon in the SLA (Service Level Agreements) with the company customers.

- Generate and analyze statistical data derived from the incidents with the networks in Barranquilla that will allow for the development of predictive and corrective plans.

- Train the company national and international personnel on data base management for the storage of the company customers' information.

- In the absence of the immediate supervisor, handle feasibility and supervision processes related to the operations area in Barranquilla and any other delegated duties.

Company : Promigas Telecomunicaciones S.A.
Period : August 2008 – June 2009
Position : **Network and Telecommunications Area Internship**
Functions:

- Setup, configuration, diagnosis and testing pf equipment (in the lab) to install in the nodes and optic-fiber network customers in the city of Barranquilla.

REFERENCES

Zamir Pineda.
Barranquilla Regional Operations Manager.
C&W Networks.
Telephones: 320-5652488.
Barranquilla.

Julian García.
Project Director
Serviparamo
Telephones: 3014537146.
Barranquilla.

Ximena Marín
O&M Country Manager.
C&W Networks.
Telephones: 310-6302614.


COLOMBIA
REPUBLICA DE COLOMBIA
IDENTIFICACION PERSONAL
CEDULA DE CIUDADANIA
NUMERO 1.129.568.049
ROMERO SIERRA
APELLIDOS
ALEJANDRO
NOMBRES
Alejandro Romero
FIRMA
REPUBLICA DE COLOMBIA



FECHA DE NACIMIENTO 21-MAR-1986

BARRANQUILLA
(ATLANTICO)
LUGAR DE NACIMIENTO

1.77
ESTATURA

O+
G.S. RH

M
SEXO

29-JUL-2004 BARRANQUILLA
FECHA Y LUGAR DE EXPEDICION

REGISTRADOR NACIONAL
CARLOS ARIEL SÁNCHEZ TORRES

INDICE DERECHO

A-0300150-00158555-M-1129568049-20090605 0012158606A 1 29754119

Felipe VI, Rey de España

y en su nombre

el Rector de la Universidad Internacional de La Rioja

UNIVERSIDAD INTERNACIONAL DE LA RIOJA

Considerando que, conforme a las disposiciones y circunstancias previstas por la legislación vigente,

Don Alejandro Romero Sierra

nacido el 21 de marzo de 1986 en Barranquilla (Colombia), de nacionalidad colombiana
ha superado en mayo de 2017 los estudios conducentes al TÍTULO oficial de

Máster Universitario en Dirección y Administración de Empresas por la Universidad Internacional de La Rioja

establecido por Acuerdo de Consejo de Ministros de 8 de marzo de 2013,
expide el presente título oficial con validez en todo el territorio nacional,
que faculta al interesado para disfrutar los derechos que a este título
otorgan las disposiciones vigentes.

Dado en Logroño a 27 de junio de 2017

El interesado,

Alejandro Romero Sierra

El Rector,

José María Vázquez García-Peñuela

El Secretario General,

Juan Pablo Guzmán Palomino

UNIR UNIVERSIDAD INTERNACIONAL DE LA RIOJA

UNIR-AA-014344

Código de Universidad	Registro Nacional de Títulos	Código de Centro	Registro Universitario de Títulos
077	2017146442	26003982	26213

UFINET COLOMBIA S.A.

NIT. 806.009.543-2

CERTIFICA

Que El Sr. **ALEJANDRO ROMERO SIERRA** identificado con Cedula de ciudadanía **1.129.568.049** labora en esta compañía desde el **21 de noviembre de 2022**, con contrato de trabajo a **TERMINO INDEFINIDO**, desempeñando el cargo de **Carrier Relations Leader.**

La presente certificación se expide a solicitud del interesado en la ciudad de Barranquilla, a los 20 dias del mes de Febrero de 2026.

Cordialmente,

GRACE M. GALINDO OMER
HR Technician Generalist
Tel: 3226059164