RMA Request Form

Thank you for choosing FLIR Systems!
Please **complete** this form and email to: ***[Insert local service inbox]@flir.com.]***
Please ***do not*** return any materials to FLIR before receiving a Return Material Authorization (RMA) Confirmation from a FLIR Authorized Service Center to prevent a potential unauthorized reexport or retransfer resulting in repair delays. Many FLIR products are export-controlled under the International Traffic in Arms Regulations (ITAR) or Export Administration Regulations (EAR) and may have additional local country export restrictions. Non-U.S. FLIR products that are serviced in the U.S. may also be subject to the ITAR and EAR. System shipments to or through any other service provider or intermediaries must be authorized by an export license or Technical Assistance Agreement.

BILLING CONTACT INFORMATION

Company Name:	**Unión Temporal Aeroradares T&V 2025**	**Address:**	**Calle 19 N° 68 B 76**
Contact Name:	**Ginna Mendez**	**City/Province:**	**Bogota**
Phone:	**+57 313 8520894**	**State/Country:**	**Colombia**
Email:	**ginna.mendez@prosegur.com**	**Zip:**	**110221**

SHIPPING FROM ADDRESS [X] ***Same as above***

Company Name:		**Address:**	
Contact Name:		**City/Province:**	
Phone:		**State/Country:**	
Email:		**Zip:**	

RETURN SHIPPING ADDRESS/ULTIMATE CONSIGNEE *(No PO boxes)* [X] ***Same as above***

Company Name:		**Address:**	
Contact Name:		**City/Province:**	
Phone:		**State/Country:**	
Email:		**Zip:**	

END USER *(No PO boxes)* [X] ***Same as Billing Contact*** **Military End User?** [ ] Yes [X] No

Company Name:	**UNIDAD ADMINISTRATIVA ESPECIAL DE AERONÁUTICA CIVIL – AEROCIVIL.**	**Address:**	**Aeropuerto Internacional Ernesto Cortissoz Calle 30, kilómetro 7**
Contact Name:		**City/Province:**	**Soledad / Atlantico**
Phone:		**State/Country:**	**Soledad / Atlantico.**
Email:		**Zip:**	
End Use:			

INTERMIDIATE CONSIGNEE/FREIGHT FORWADER

Company Name:		**Address:**	
Contact Name:		**City/Province:**	
Phone:		**State/Country:**	
Email:		**Zip:**	

COUNTRY OF ULTIMATE DESTINATION

TELEDYNE FLIR
Everywhereyoulook™

RMA Request Form

Country:	**Colombia**

PRODUCT INFORMATION

FLIR Part #:	**PT-606Z 4K AI**	**FLIR Serial #:**	20800112
FLIR Part #:		**FLIR Serial #:**	
FLIR Part #:		**FLIR Serial #:**	
Accessories:			

PROBLEM STATEMENT/SERVICE REQUESTED ☐ **Repair** ☐ **Modify** ☐ **Upgrade** ☐ **Replace**

Description:

ORIGINAL U.S. EXPORT AUTHORIZATION INFORMATION

Authorization Type: (DSP-5, BIS, General Correspondence, FMS Sale)	
Authorization Number if available: (Approval # or FMS Case #)	

Party Definitions

Intermediate consignee. The person that acts as an agent for a principal party in interest for the purpose of effecting delivery of items to the ultimate consignee. The intermediate consignee may be a bank, forwarding agent, or other person who acts as an agent for a principal party in interest.

Ultimate consignee. The principal party in interest located abroad who receives the exported or reexported items. The ultimate consignee is not a forwarding agent or other intermediary, but may be the end-user.

End user. The person abroad that receives and ultimately uses the exported or reexported items. The end user is not an authorized agent or intermediary, but may be the FPPI or ultimate consignee.

Country of ultimate destination. The country of ultimate destination is the country in which goods are to be consumed, further processed, stored, or manufactured, as known to the USPPI at the time of export. The country of ultimate destination is the code issued by the ISO.

RMA Request Form

INTERNAL FLIR SECTION ONLY

Return Material Authorization (RMA) Number	
Warranty Status:	
Type of Service: (Repair, modify, upgrade, replace)	
Original Authorization Type: (DSP-5, BIS, General Correspondence, FMS Sale)	
Original Authorization and/or SO#:	
Original Sale Value:	
Issued By:	
Email:	